

Privacy statement

HomeCare is a Sensara product. Sensara processes your data to monitor your lifestyle and to send notifications to your selected recipients. Sensara does by means of the sensors placed in your house and provides the data to your selected recipients via the app. You can specify yourself with whom you want to share your data. You can pause the system (e.g. during a holiday). Your selected recipients will no longer receive any notifications during that period. You can add or delete recipients at any time.

You are entitled to insight in the data Sensara processes for you, which you can also correct, complete or delete. Sensara removes the data from the sensors after three weeks and the data derived from this within 6 months after your indication of no longer wanting to be a customer. Sensara will respond to your request within 4 weeks.

Sensara cooperates with various parties, including KPN, municipalities and home care institutions. These parties only have details of you that is necessary for you to use the product.

Sensara stores your data in a private “cloud” from Google in Belgium. A processor agreement was made with Google, so that your data is also carefully and rightfully used by Google. Google Belgium respects the conditions of the so-called “Privacy Shield” and conforms itself with this to the European privacy standards.

Sensara has reported the HomeCare processing to the Dutch Data Protection Authority. Every Sensara employee is bound by a duty of confidentiality and has been able to give their employer a VOG upon commencement of employment.

Sensara does not pass on any of your data to (commercial) third parties.

For questions or more information, please contact Sensara via support@sensara.eu.

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